## **Monthly Community Performance** January 2019\*

Please note that it takes a number of months to collate the data before this report can be published



Berkhamsted Amersham  Misbourne Commi	Rickmansworth errards Cross
Population served	326266
Length of main	2,100km
Area of community	476km²
Average water usage (litres per person per day)	173
Annual Performance Commitme	nt January 2019
Affected customers not notified of	0

planned works

12 hours

than notified

Number of mains bursts on our network

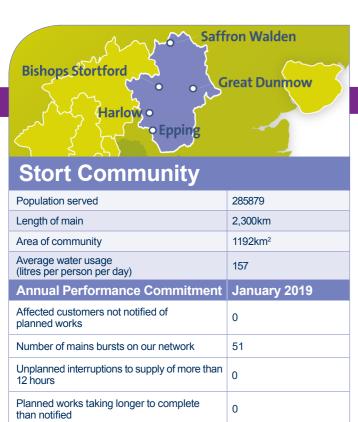
Planned works taking longer to complete

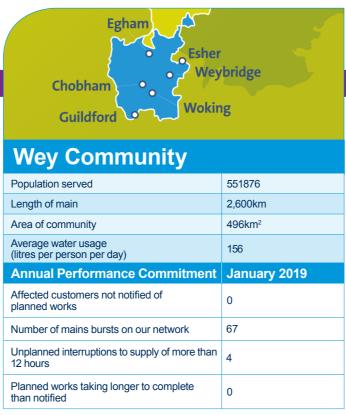
Unplanned interruptions to supply of more than 0

L Survey of the	t Albans ondon Colney tadlett Borehamwood Edgware
<b>Colne Community</b>	
Population served	464820
Length of main	1,800km
Area of community	299km²
Average water usage (litres per person per day)	162
<b>Annual Performance Commitment</b>	January 2019
Affected customers not notified of planned works	0
Number of mains bursts on our network	30
Unplanned interruptions to supply of more than 12 hours	0
Planned works taking longer to complete than notified	0

Lee Community  OR Dyston  Letchworth Garden City  Skevenage  Lee Community		
Population served	689516	
Length of main	3,200km	
Area of community	986km²	
Average water usage (litres per person per day)	146	
Annual Performance Commitment	January 2019	
Affected customers not notified of planned works	0	
Number of mains bursts on our network	64	
Unplanned interruptions to supply of more than 12 hours	0	
Planned works taking longer to complete than notified	0	

Harrow Uxbridge Southall Wembley Hayes		
<b>Pinn Community</b>		
Population served	1072439	
Length of main	2,700km	
Area of community	273km²	
Average water usage (litres per person per day)	161	
<b>Annual Performance Commitment</b>	January 2019	
Affected customers not notified of planned works	0	
Number of mains bursts on our network	63	
	2	
Unplanned interruptions to supply of more than 12 hours	2	





Dover Folkestone Hythe	
<b>Dour Community</b>	
Population served	175329
Length of main	1,100km
Area of community	413km²
Average water usage (litres per person per day)	120
<b>Annual Performance Commitment</b>	January 2019
Affected customers not notified of planned works	0
Number of mains bursts on our network	19
Unplanned interruptions to supply of more than 12 hours	0
Planned works taking longer to complete than notified	0

Manningtree Harwich  Brightlingsea Clacton-on-Sea		
<b>Brett Community</b>		
Population served	3719697	
Length of main	900km	
Area of community	382km <sup>2</sup>	
Average water usage (litres per person per day)	132	
<b>Annual Performance Commitment</b>	January 2019	
Affected customers not notified of planned works	0	
Number of mains bursts on our network	13	
Unplanned interruptions to supply of more than 12 hours	0	
Planned works taking longer to complete than notified	0	